

Aggravated Robberies in Petrol Stations

Commodity Targeted

Offenders consistently targeted cigarettes/tobacco and cash however measures to prevent the theft were often unsuccessful.

High Risk Time Periods

The most common period was overnight between 9pm-6am with 71.4% of incidents occurring during this time.

For Staff Awareness

Use of Weapons

87% of incidents involved a weapon (most often knives or household tools). These were likely be presented to achieve victim compliance.

Staff Compliance

Victims who comply with offenders demands are 87% more likely to avoid injury.

Unforced Entry

More often than not, offenders did not need to use force to gain entry to the premises.

Public Guardians

Premises are most often targeted when no members of the public are present.

Recommendations

Priority Prevention Measures

Secure high-value commodities e.g. lock cigarette cabinets
Locking cigarette cabinets serves to delay offenders and reduce harm.

Security glass/bollards & safe rooms

Install security glass and bollards to delay offender entry and ensure safe room accessibility to block direct contact between offender and victim.

Joint activation fog security devices and panic alarms

These startle offenders, prevent/minimise theft and can alert Police.

Extended use of Night Pay

Extend to 6am to match high risk time period and to support other prevention measures.

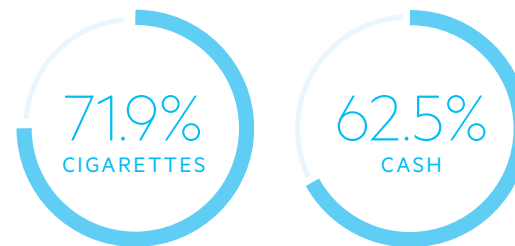
Combination of Prevention Measures

Ensure a range of prevention measures are used to support overall prevention.

Prioritise Victim Safety

Victim safety should take priority over preventing commodity loss. Ensuring victim safety should also have a positive impact on preventing any losses.

Commodities Taken



Case Study - Fog Security Device

In July 2020 three offenders entered a petrol station in Waikato and attempted to steal cigarettes. The offenders broke a security screen on the counter to try and get to the cigarette cabinet. The security screen delayed the offenders long enough that the store manager was able to activate a fog security device. The offenders then ran off when the fog security device was activated without taking any cigarettes.